



To: All Participants in BSP

Date: 10 January, 2018

Subject: **PCI DSS compliance requirement**

Dear IATA Passenger Agent,

Further to the communications that you received in February and April 2017, and following the endorsement of resolution changes by the latest Passenger Agency Conference in November 2017, we would like to take this opportunity to provide an update on matters concerning the upcoming important PCI DSS compliance requirement:

a) Effectiveness date

All PCI DSS provisions will become effective and enforced from **01st March of 2018** onwards.

For authorization to issue tickets with the Customer Card Payment Method, the Agency must comply with the conditions established in Resolution 812, 818g and Resolution 890, including PCI DSS Compliance.

Under Resolution 890, all Agencies must be PCI DSS compliant, notwithstanding a BSP is in place or not.

b) PCI DSS Wizard Tool for Travel Agencies

Understanding that compliance with the PCI DSS framework may be a complicated task for your Agency, it should be noted that during the recent Passenger Agency Programme Global Joint Council meeting (PAPGJC), and under the guiding principle of “*collaborative approach towards compliance*”, it was agreed to put together an industry working group comprised of ECTAA, WTAAA, UFTAA, PCI Security Standards Council and IATA representatives with the following objectives:

- Deliver a quick reference merchant guide (industry specific).
- Deliver a PCI DSS tool to simplify the compliance validation process for Travel Agencies.

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Following the joint effort, we are pleased to inform you that IATA has signed a referral partner agreement with Trustwave, a Qualified Security Assessor (QSA) by the PCI Security Standards Council, for the development and roll out of the PCI DSS Wizard tool:

<https://www.trustwave.com/Services/Compliance-and-Risk/PCI-Services/PCI-for-Small-and-Midsized-Businesses/>

For many years, Trustwave has pioneered and led the PCI compliance space—helping enterprises, banks and customers address risks and challenges of payment card fraud and compromise. They will act as our technological partner by providing travel agencies processing fewer than one million card transactions annually via BSP, with a web based tool to guide your Agency to obtain the PCI DSS certification in a simple and understandable way.

This tool will be available to all Agencies around mid-January 2018 in several languages (English, English (UK), Spanish, French, French (Canada), German, Polish, Swedish, Chinese (Traditional), Japanese, Portuguese, Chinese (Simplified), Dutch, Norwegian, Danish, Finish and Icelandic).

It should be noted that the utilization of the above referenced tool to obtain PCI certification is not free of charge, consequently, Trustwave will provide Travel Agents with a quotation of the service. Also, this tool is just an alternative way for your Agency to obtain PCI DSS certification. IATA will accept the evidence of compliance as long as it is properly certified by the eligible partner of PCI Security Standards Council, depending on the level of compliance that your agency falls into.

Thank you for your attention on this important matter. For any further clarifications and/or assistance, please feel free to reach us by logging in an enquiry in the Customer Portal (www.iata.org/cs)

Yours Sincerely,

IATA Global Delivery Center

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